





The West Africa Quality System

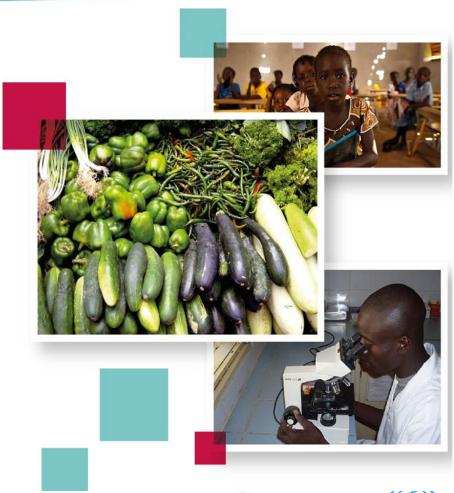
(Support for the implementation of the Quality Policy of ECOWAS (ECOQUAL))

Workshop on the ECOWAS Database

Information on the WAQSP

23 August 2017













The Presentation Outlines

- □ Brief reminder of the WAQP (Phases 1 & 2) main achievements
- ☐ The WAQS Programme (i.e., Phase 3)
 Objectives, Results, Impacts





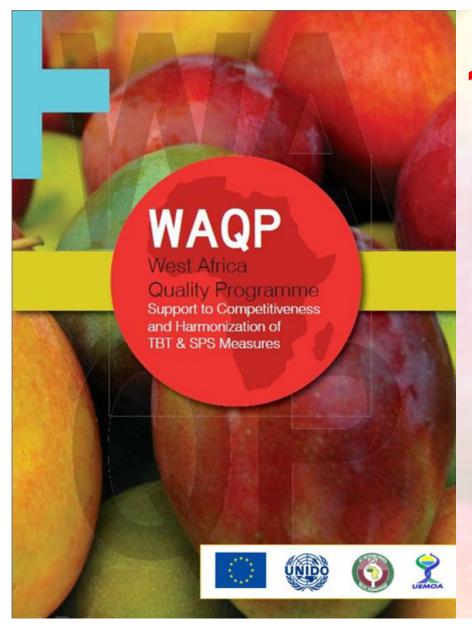


West Africa Quality Programme (WAQP) 2001 - 2012

• <u>UEMOA Quality Programme</u> (Phase 1) 8 UEMOA countries 2001-2005 Funded UE [EUR 14 mln]



 West Africa Quality Programme: (phase 2)
 Support to Competitiveness and Harmonization of TBT & SPS Measures
 UEMOA + ECOWAS 2007-2012
 Funded EU [EUR 16.9 mln]



Support to the Establishment of Policies & Regulations: ECOQUAL, ECOSHAM & ECOWAS QI Scheme / UEMOA QI regulation /national quality policies (7 countries)

QUALITY INFRASTRUCTURE:

20 Laboratories accredited
UEMOA Q Infrastructure supported:
NORMCERQ SOAC & SOAMET, Quality
Directorate

QUALITY PROMOTION

20 pilote interprises certified
8 national quality Awards/ 2UEMOA
Quality Awards
More than 4 000 people trained on
quality requirements



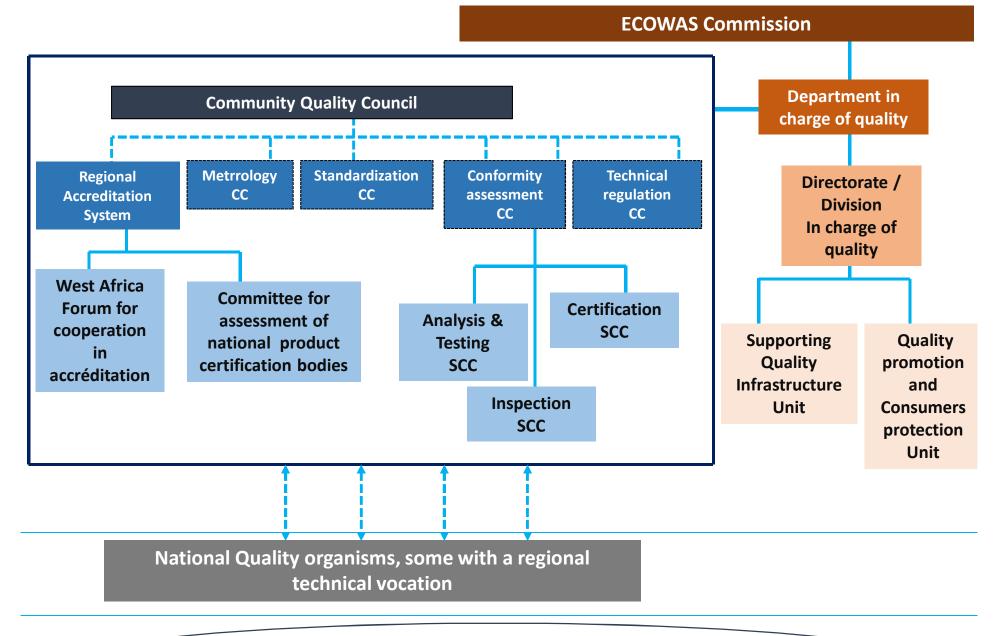




ECOWAS QUALITY INFRASTRUCTURE SCHEME (ADOPTED ON DECEMBER 2013)







<u>Activities:</u> Coordination of technical activities, harmonization of technical texts, legal & regulatory, validation training programs, sharing information, etc.

West Africa Quality System Programme

The Beneficiaries

□ National level



☐ Regional &S/Regional level













Funded by EU

Total amount: €12 000 000,

Phase 1: from 2014-2017

Amount: €6 500 000



Executed by UNIDO (Trade Capacity Building Service)











Overall objective

To Establish suitable Quality infrastructure (QI) and national quality policies, for consumer health and environment protection, the improvement of private sector competitiveness and trade facilitation (i.e., better access to foreign markets)





The Specific objectives

SO1

Relevant actors in countries covered by the programme make use of the regional quality infrastructure and harmonized legal framework

SO2

Private sector has access to strategically prioritized and harmonized standards for facilitated regional and international trade

SO3

Private and public sectors have access to a network of accredited and competitive conformity assessment services provided in the region

SO4

An entrenched quality culture among the private sector operators

Results specific objective 1

Relevant actors in countries covered by the programme make use of the regional quality infrastructure and harmonized legal framework

- R1.1 National quality policies in line with ECOQUAL & implemented
- R1.2 A model law on consumer information and protection promoted and integrated in national legislations
- R3.3 A regional certification scheme and a regional "ECOWAS Product Certification Mark" for products established, promoted and used

Results Specific objective 2

Private sector has access to strategically prioritized and harmonized standards for facilitated regional and international trade

- R 2.1 The regional standardization system is operational
- R 2.2 Regional standards are adopted for priority products in the region
- R 2.3 The capacities of the documentation centers of national standards bodies enhanced

Results specific objective 3

Private and public sectors have access to a network of accredited and competitive conformity assessment services provided in the region

- R3.1 The regional accreditation system established to serve the region
- R3.2 A network of accredited conformity assessment services is established
- R3.3 A regional certification scheme and a regional "ECOWAS Product Certification Mark" for products is established, promoted and used
- R 3.4 The regional metrology system (RMS) is established and operational

Results specific objective 4

An entrenched quality culture among the private sector operators

- R.4.1.Structured themes on quality are mainstreamed in the national education system
- R.4.2.Training of trainers on quality mainly in coordination with industry & trade associations
- R.4.3.Relevant regional and national actors aware of the quality principles
- R.4.4.An organized and coherent bilingual Internet based regional information system on services delivered by the quality infrastructure is established and used
- R.4.5.Quality excellence centers are identified among the organizations already applying best practices to foster quality and are strengthened
- R.4.6.A strengthened network of consumer associations in the region with an Internet based information system to be used by consumers







WAQSP IMPACTS & RECOMMENDATIONS











ECOWAS Quality Infrastructure (QI) is credible to support the Economic Partnership Agreements between ECOWAS & EU, other regions



























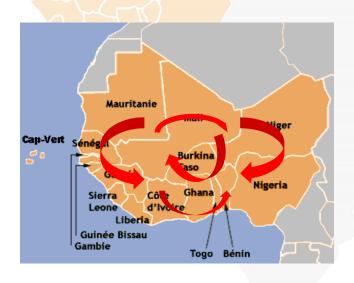




Strong ECOWAS QI to support INTRA TRADE & the ECOWAS Common External tariff

























State of Play of measures for acceleration of the WAQSP implementation rate







Main achievements

• The West Africa Quality System (Support for the implementation of the Quality Policy of ECOWAS) is being implemented by UNIDO since September 2014.

 Between end August 2016 and August 2017:
 Catch-up of the delay recorded at the beginning of the Programme.







Main achievements

- NTCs in operation;
- National Quality Policies developed or strengthened;
- Study on ECOWAS regional quality infrastructure structure finalized;
- 64 Regional standards developed;
- Technical assistance for accreditation to Conformity Assessment Bodies.







Main achievements

- Database incorporating data on quality infrastructure and industry: Concept note, Guide for filling, template & indicators; a directory of accredited Conformity Assessment Bodies;
- National & ECOWAS Quality Awards bodies set up;
- 1st Edition of the Quality Awards organized;
- Capacity building in FSMS :105 experts qualified among which 40% of women;
- Main activities covered at national & regional level.









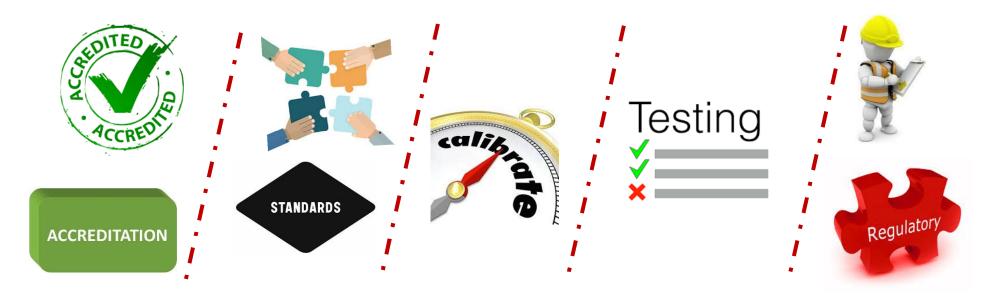


Legal texts on the QI adopted by the council of Ministers of ECOWAS (Liberia June 2017)

- 1. Regulation C/REG.7/06/17 on the principles of action and modalities for the implementation of the ECOWAS Quality Infrastructure
- 2. RegulationC/REG.8/06/17 on the organization and functioning of the Community Quality Council
- 3. Regulation C/REG.10/06/17 on the organization and operation of the Regional Accreditation System
- 4. Regulation C/REG.12/06/17 on organization and operation of the Community Committee for Metrology
- 5. Regulation C/REG.11/06/ 17 for the organizing and functioning of the Community Committee for Conformity Assessment
- 6. Regulation C/REG.9/06/17 on the organization and operation of the community committee for technical regulation
- 7. Regulation C/REG.13/06/17 establishing a regional quality association the ECOWAS quality Agency for Quality (ECOWAQ)







COSHAM PAS

C/REG.12/06/17 C/REG.11/06/ 17 C/REG.9/06/17 CCM CCCA CCTR

C/REG.13/06/17 ECOWAS AGENCY FOR QUALITY

















Promotion of Accreditation



- ✓ Promotion of the Regional Accreditation System with the support of the ECOWAS Commission
- ✓ Support to the Accreditation Body of Ghana with the PTB
- ✓ Ongoing support for the SOAC (UEMOA accreditation body) for finalization of registration in Côte d'Ivoire
- ✓ Training of accreditation assessors Dakar 7-11 August 17 ongoing





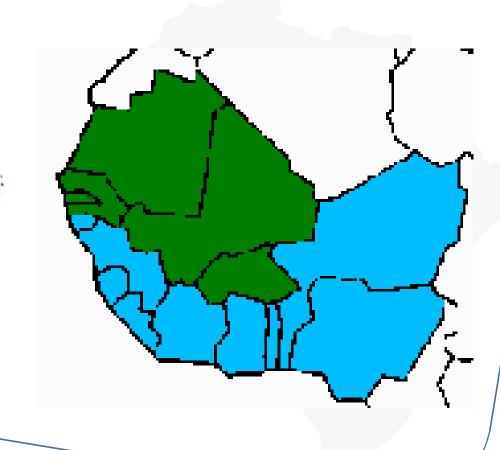


National Quality Policies



Draft of NQP validated

Draft of NQP to validate











QUALITY AWARDS

Reaching Excellence in the ECOWAS States





Countries Na	tional Winners
A Category more than 100 employees	
Benin	✓ Colas
Cap Vert	✓ Cabo Verde Telecom
Burkina Faso	✓ BANK OF AFRICA
Côte d'Ivoire	✓ FILTISAC
Liberia	✓ DURA PLAST INCORPORATED
The Gambia	✓ GAMBEGA COMPANY LIMITED
Ghana	✓ Pionner Food Cannery
Mali	✓ Conseil Ingénierie et Recherches Appliquées (CIRA)
Niger	✓ SOGEA SATOM
Nigeria	✓ PZ, Lagos
Senegal	✓ EIFFAGE SENEGAL
Sierra Leone	✓ G. Shankerdas and Sons (SL) Ltd
	B Category 20-100 employees
Burkina Faso	✓ SONAR Assurance
Benin	✓ AGETIP-BENIN
Cap Vert	✓ Casa do Cidadão
The Gambia	✓ GACEM COMPANY LIMITED
Ghana	✓ Medlab Ghana limited
Guinea Bissau	✓ PETROMAR
Niger	✓ LA LAITIÈRE DU SAHEL
Nigeria	✓ Zaika Food, Lagos
Senegal	✓ LABOSOL – AGTS
Togo	✓ FORMATEC
C Categroy less tan 20 employees	
Benin	✓ Pharmacie Abattoir
Burkina Faso	✓ Grace Divine
Cap Vert	✓ Labojovem
Guinea Bissau	✓ EMICOR & FILHOS
Nigeria	✓ Clina Lincent Lagos
Togo	✓ Cabinet d'Expertise Comptable (AEC)



C CATEGORY (less than 20 employees)

Number of competing companies: 06

Oriented Stakeholders Award: GRACE DIVINE, Burkina Faso Resource Management Award: PHARMACIE ABATOIR, Benin

Product Development Award: CABINET D'EXPERTISE COMPTABLE,

Togo

Leadership Award: LABOJOVEM, Cape Verde

Excellence Award: CLINA LANCET LABORATORIES LAGOS,

Nigeria

B CATEGORY (21 – 100 Employees)

Number of competing companies: 10

Oriented Stakeholders Award: LABOSOL-AGTS, Senegal

Resource Management Award: MEDLAB GHANA LIMITED, Ghana

Product Development Award: ZAIKA FOOD, Nigeria Leadership Award: PETROMAR, Guinea Bissau **Excellence Award: AGETIP-BENIN, Benin**

A Category (more than 100 employees)

Number of competing companies: 12

Oriented Stakeholders Award: CAPO VERDE TELECOM, Cape Verde

Resource Management Award: CONSEIL INGENERIE ET

RECHERCHES APPLIQUEES (CIRA), Mali

Product Development Award: SOGEA SATOM, Niger

Leadership Award: PZ CUSSONS, Nigeria,

Excellence Award: FILTISAC, Côte d'Ivoire



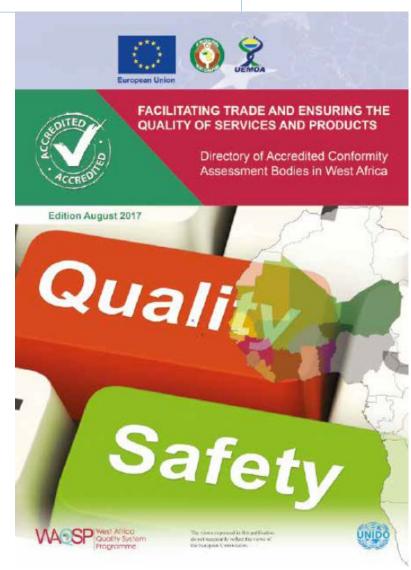
Quality Promotion to enhance competiveness: Setting up the ECOWAS Database in Quality & Industry



- ✓ Study for the setting up of the ECOWAS Quality & Industry database
- **✓** Collection of data on quality
- ✓ Support from ECOWAS Directorate of Statistics, namely for the collection of industry indicators
- ✓ Framework document for the functioning of the database created
- **✓** Coming soon:
 - > Validation of data by Member States
 - > Operation of the database

Conformity Assessment: development of world class conformity assessment bodies in West Africa

Directory of accredited conformity assessment bodies



Capacity building in Food Safety

- ✓ Training in FSMS finalized at national level (330 resource persons trained)
- ✓ 100 people qualified as "Food Safety Consultants" by AFNOR







Food Safety training, key figures: 3 main steps, Qualified: 100, Trainees: 330

A 12-month project (from June 16 to June 17) through 15 countries within the region

A tailor-made certification scheme developed by AFNOR (the certifying body selected after calling for applications) to fit the WAQSP objective to qualify "Food Safety consultants"

 5 international experts including 2 women mobilized for capacity building;
 45 days of qualifying training in 180 modules (3 days per country, 12 modules per session).

The next steps............

To promote this local FSMS expertise to Food Chain stakeholders, namely the economic operators.

Preparatory training in Food Safety

- Valorization of local skills with 7 national experts used as preparatory trainers including two women:
- Complementarity with international expertise:
 3 trainers preparers including 1 woman;
- 30 days of preparatory training (2 days per country);
- 225 resource peoples selected and trained (around 15 per country).

The results

- 330 resource persons trained in Food Safety:
- 100 resource persons including 40 qualified women "Food Safety Consultants":
- A success rate of 95% of which 100% for women candidates.







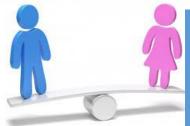


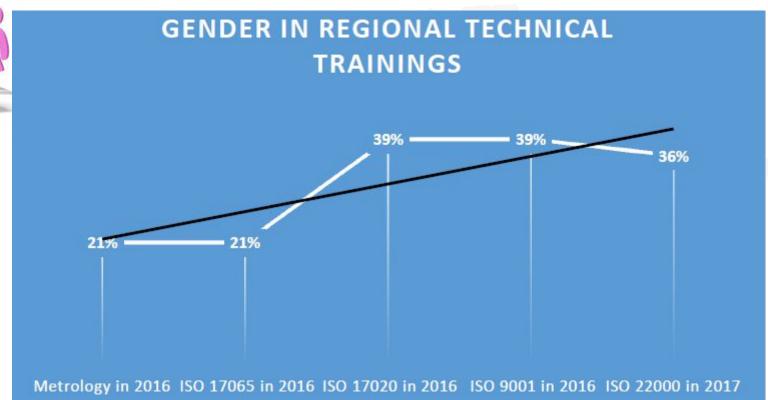






Female participation in the regional meetings and trainings









FINANCIAL IMPLEMENTATION OF PHASE 1 BUDGET

Implementation in % from March 15 to August 17 & Schedule for October 17









- The WAQSP has managed to overcome the difficulties faced since the beginning in terms of delays in the implementation of the Programme and staff constraints.
- Implementation has increased by 72% since the end of year 1 (August 2015) and 42% since the end of year 2 (August 2016)
- As at end-July 2017, the total expenditure amount is EUR 5,514,209.68 net, equivalent to EUR 5,900,204.36 incl. indirect costs. This represents 93% of the total of first, second and third instalments and 90% of the total budget of the action.
- If the request for 3 additional months to implement the phase 1 is granted, the implementation rate could exceed 95% of the phase total budget.













THANK YOU / MERCI / OBRIGADO



